OUR MISSION
Metro Technology Centers prepares people for successful employment and life in a global society.

OUR VISION
Metro Technology Centers will be recognized as a critical partner in economic development by preparing a high-quality workforce.

OUR COMMITMENT
To be the very best we can be at serving our students and stakeholders and to find joy in doing so!

OUR CORE VALUES
Customer-focused
Learning-centered
Accountable and ethical
Innovative
Nurturing, sensitive and supportive
Dedicated to continuous quality improvement

OUR CORE COMPETENCIES
Holistic approach to education
Technical training
Customized business and industry training
Agile and Flexible
**GOALS**

1. Increase Certification Pass Rate
2. Increase Student Placement Rates
3. Increase Student Completion/Retention
4. Develop & Deploy Key Work System Action Plans

**STRENGTHEN LEADERSHIP AND GOVERNANCE ACCOUNTABILITY**

1. Systemize Use of Data for Organizational Improvements and Learning
2. Increase Employee Satisfaction with Leadership Effectiveness

**STRENGTHEN FINANCIAL AND MARKET POSITION**

1. Increase Market Share in FT/ST Programs and Companies Served
2. Increase % of Expenditures Directed Towards Instructional Costs
3. Increase Annual Per Capita Giving to MTCs
4. Identify Additional Resources for Infrastructure Revitalization and Capital Projects

**STRATEGIC OBJECTIVES**

1. Improve Processes and Student Educational Performance
2. Improve Student and Stakeholder Engagement and Satisfaction
3. Improve Workforce Engagement and Capabilities
4. Strengthen Leadership and Governance Accountability
5. Strengthen Financial and Market Position

**KEY PERFORMANCE MEASURES**

1. Industry Certification Pass Rate
2. Positive Placement Rate
3. Related Completion/Retention Rate
4. Develop & Deploy Key Work System Action Plans
5. Cycle Time of Vacancy to Hire Number of Days
6. Employee Satisfaction with Leadership Effectiveness

**STG - SHORT TERM GOAL (WITHIN 1-2 YEARS)  •  LTG - LONG TERM GOAL (WITHIN 3-5 YEARS)**

95% 98% LTG
99% STG
90% LTG
92% STG
90% LTG
98% LTG
96% LTG
98% LTG
81% STG
83% LTG
96% STG
98% LTG
80% STG
82% LTG
81% STG
92% STG
70% LTG
60% STG
63% LTG
98% 92% 95% 98% LTG LTG LTG LTG STG STG STG
90% 93% 87% 90% 93% 95% 86% 89% 90% 93% 95%
82% 84% 82% 84% 86% 88% 90% 92% 94% 96% 98%

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