OUR MISSION
Metro Technology Centers prepares people for successful employment and life in a global society.

OUR VISION
Metro Technology Centers will be recognized as a strategic partner in economic development by preparing a high-quality workforce.

OUR COMMITMENT
Metro Technology Centers seeks to provide the highest quality programs and services enabling students to succeed in their chosen career field. (Board Policy BP-1007)

OUR CORE VALUES
Customer-focused
Learning-centered
Accountable and ethical
Innovative
Nurturing, sensitive and supportive
Dedicated to continuous quality improvement

OUR CORE COMPETENCIES
Holistic approach to education
Technical training
Customized business and industry training
Agility and flexibility
METRO TECHNOLOGY CENTERS PREPARES PEOPLE FOR SUCCESSFUL EMPLOYMENT AND LIFE IN A GLOBAL SOCIETY.

GOALS

1. Increase Certification Pass Rate
2. Increase Student Placement Rates
3. Increase Student Completion/Retention
4. Align Key System Support Plans with Key Work Systems

STRATEGIC OBJECTIVES

STG • SHORT TERM GOAL (WITHIN 1-2 YEARS)  •  LTG • LONG TERM GOAL (WITHIN 3-5 YEARS)

IMPROVE PROCESSES AND STUDENT EDUCATIONAL PERFORMANCE

O1

1. Increase Certification Pass Rate
2. Increase Student Placement Rates
3. Increase Student Completion/Retention
4. Align Key System Support Plans with Key Work Systems

MAINTAIN WORKFORCE ENVIRONMENT CONducive TO HIGH PERFORMANCE

O3

1. Improve Workforce Capability, Capacity, and Retention
2. Increase Workforce Climate
3. Improve Employee Engagement

STRENGTHEN LEADERSHIP AND GOVERNANCE ACCOUNTABILITY

O4

1. Systemize Leadership Tools & Accountability for Organizational Learning and Innovation
2. Increase Employee Satisfaction with Leadership Effectiveness
3. Increase Annual Per Capita Giving to MTCs Key Communities

STRENGTHEN FINANCIAL AND MARKET POSITION

O5

1. Increase Market Share in FT/ST Programs and Companies Served
2. Maintain or Increase % of Expenditures Directed Towards Instructional Costs
3. Maintain or Increase General Fund Balance

KEY PERFORMANCE MEASURES

1. Industry Certification Pass Rate
2. Student Placement Rate
3. Related Placement Rate
4. Completion/Retention Rate
5. Employer Satisfaction & Engagement
6. Community Satisfaction
7. Community Engagement
8. Student Satisfaction & Engagement with Programs & Service Offerings
9. Increase Community Satisfaction & Engagement
10. Improve Workforce Capability, Capacity, and Retention
11. Increase Workforce Climate
12. Improve Employee Engagement
13. Systemize Leadership Tools & Accountability for Organizational Learning and Innovation
14. Increase Workforce Climate
15. Improve Employee Engagement
16. Improve Community Satisfaction & Engagement
17. Increase Student Placement Rates
18. Increase Student Completion/Retention
19. Align Key System Support Plans with Key Work Systems

KEY WORK SYSTEMS (KWS) • ENROLLMENT • INSTRUCTION • TRANSITION

STG - SHORT TERM GOAL (WITHIN 1-2 YEARS)  •  LTG - LONG TERM GOAL (WITHIN 3-5 YEARS)

ALIGN KEY SYSTEM SUPPORT PLANS WITH KEY WORK SYSTEMS

METRO TECHNOLOGY CENTERS PREPARES PEOPLE FOR SUCCESSFUL EMPLOYMENT AND LIFE IN A GLOBAL SOCIETY.